

**NOISE INSULATION FOR YOUR HOME
INSTALLED BY EVEREST
HOW TO APPLY**



**BAA STANSTED
WORKING TO REDUCE NOISE LEVELS**



Stansted is well aware of the impact of aircraft noise on the community. Many of the controls relating to aircraft noise and keeping to designated routes are set for the airport by the Department for Transport with whom BAA works closely to monitor aircraft noise and track keeping, review performance and implement ways to improve the noise environment.

DEPARTING AIRCRAFT

All departing aircraft are monitored for noise and track keeping by Stansted's Flight Evaluation Unit. Owners of aircraft which exceed departure noise limits are levied with surcharges as are aircraft which fail to adhere to the designated routes for no valid reason. Noisier aircraft are discouraged by applying higher landing charges.

CONTINUOUS DESCENT APPROACH (CDA)

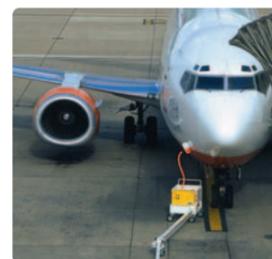
When aircraft first arrive in the UK they are directed to holding areas called stacks. There is one stack to the north-east of the airport and one to the north-west. From approx. 6000ft the aircraft begins continuous descent to 3000ft



where it is established on the Instrument Landing System (ILS). This procedure reduces noise heard on the ground as aircraft use less engine power than if they fly continuously at the same height. CDA currently applies to aircraft landing from the north due to airspace constraints to the south of Stansted's runway.

GROUND NOISE

BAA imposes a general duty on all aircraft operators to minimise ground noise whenever possible. One way in which BAA has contributed to the lowering of ground noise is the provision of an alternative fixed electrical ground power source. This power source, enabling an aircraft to be prepared for flight, is silent and pollution free.



ENGINE GROUND RUNNING

A limited amount of ground running is required as part of routine checks to confirm flight safety or after maintenance procedures. BAA Stansted strictly controls all engine ground running and all requests to run engines require specific approval by Airfield Operations. BAA Stansted has applied for a second pen to reduce noise from aircraft engine testing.

You can contact the Flight Evaluation Unit on Freephone **0800 243 788**
Fax: **01279 662971** Email: stanstednoiseline@baa.com

NOISE INSULATION FOR YOUR HOME



FOLD THE FORM ALONG THIS LINE AND SEAL BEFORE POSTING

BUSINESS REPLY SERVICE
Licence No NAT14478

BAA Stansted Airport
Property Department
Enterprise House
Stansted Airport
STANSTED
CM24 1BR



MESSAGE FROM TERRY MORGAN
STANSTED'S MANAGING DIRECTOR

I am pleased to invite you to apply for your property to be insulated under our new noise insulation scheme which combines proposed schemes against airborne and ground noise.

Following a three-month consultation with residents and their representatives, we have improved our voluntary proposals which were approved by the Government. We are now offering homeowners the following enhanced benefits:

- All rooms covered by scheme - except halls, landings and conservatories
- All homes eligible even if insulated under a previous scheme
- Removal of residency qualification from previous scheme

This scheme has been introduced by BAA to provide quality insulation products direct to the home and we have appointed Everest as sole contractor. Everest is well known for its high quality products and service and will ensure that the design of its products meets the building regulations introduced on 1 April 2002.

This scheme reflects our commitment to our neighbours and I hope you will take advantage of this opportunity to improve sound attenuation in your home. This leaflet tells you how to apply.

If you have any questions about the programme please speak to James Hatfield on 01279 663741 whom I have appointed Customer Services Manager for this programme.

Yours sincerely,



Terry Morgan, Managing Director



James Hatfield
Customer Services Manager
Tel: 01279 663741

THE OPTIONS

BAA Stansted's scheme is designed to offer choice and flexibility to meet a wide range of needs and you can choose one of the following options

- Free secondary glazing to fit existing windows
- OR a 50% contribution to standard double glazed PVC-U replacement windows
- OR a 50% contribution to high specification double glazed PVC-U replacement windows, specifically designed to reduce noise levels
- OR a combination of these options

In addition you will receive

- FREE ventilation with each option
- FREE loft insulation where none currently exists

You will be eligible to participate in the new scheme even if you have benefited from a previous programme.

The only areas of the home not included in the scheme are the hall, landing and conservatory.

THE WAY FORWARD

- Register your interest by completing the application form and returning it to us within two months so that we can proceed quickly
- Our contractor's surveyor will then make an appointment to visit you at home to discuss your individual requirements
- BAA will arrange to carry out the work



NOISE INSULATION APPLICATION FORM

Please complete this reply paid form and return to us by moistening the gummed edges and folding the form in half to seal before posting

This form registers your interest in the scheme, **it does not commit you to take part**. Please use BLOCK CAPITALS

Name:

Address:

Postcode:

Tel (home):

Tel (work):

Tel (mob):

Name and address of registered owner
(if different from above)

Name:

Address:

Postcode:

Tel (home):

Tel (work):

Tel (mob):

The homeowner's permission is required before work is undertaken.

Is the property freehold or leasehold please tick accordingly.

Your address for correspondence if different to above

Name:

Address:

Postcode:

Signature:

Date:

This leaflet does not constitute a contractually binding offer and Stansted Airport Limited reserves the right to alter the details herein at its discretion

